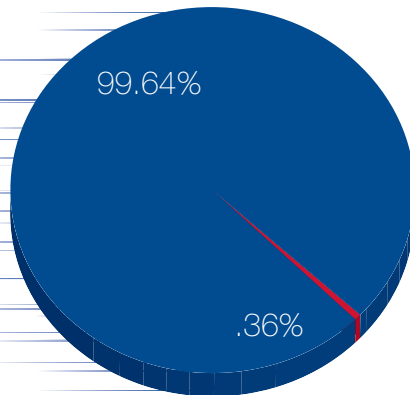


Quality Data. Quality Response.

 **911**
Datamaster

Improving and managing your data quality today and positioning your organization for NG9-1-1 requirements are our focus. With 911 Datamaster, success begins before the call is made.

Data Quality is No Accident

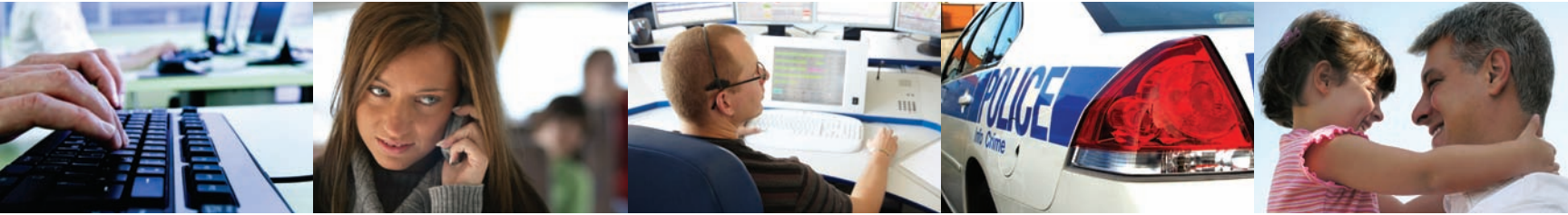


Database Summary Report

Time period from 1-14-2009 to 2-13-2009

Records in Database	2,842,003
Percent Database Accuracy	99.64%





Data Quality: Success Begins Before the Call is Made

☐ Data Quality saves lives. It is the foremost concern of any 9-1-1 authority. The best dispatchers, the best CPE and the best response time are worth nothing if the caller location is incorrect or missing.

☐ Data Quality is your responsibility. Take control of your own data and apply your own high standards—both for traditional and for the migration to NG9-1-1.

☐ Data Quality is our focus at 911 Datamaster, and our software is the result of almost 20 years of experience and customer input.

The hours spent by data analysts behind the scenes are crucial to a quality response. Using their own staff and their own standards, our customers have reported over 99 percent data accuracy.

Don't your citizens deserve the best?



No matter what the size of the 9-1-1 authority, 911 Datamaster can provide the tools to achieve outstanding data quality, comprehensive data and transaction reporting, and superb real-time communication.

Long-term Industry Experience and Understanding

911 Datamaster, founded in 1993, focuses exclusively on the development and support of a growing suite of best-in-class 9-1-1 data validation and request/response software. Using its solid foundation in traditional ALI, its extensive industry knowledge and its participation in NENA standards committees, 911 Datamaster now provides the tools to enable a seamless migration to NG9-1-1.

In addition to offering customer-centric, innovative technology, 911 Datamaster is the proven leader in one-on-one personal service and support.

No matter what the size of the 9-1-1 authority, 911 Datamaster can provide the tools to achieve outstanding data quality, comprehensive data and transaction reporting and superb real-time communication.







Smart Solutions Make the Complex Simpler: A Seamless Migration to NG9-1-1

Real-time communication and quality data management tools are at the heart of both traditional and NG9-1-1 systems. For almost 20 years, 911 Datamaster has been a trusted provider in both core areas with its **9-1-1 DBMS** and **9-1-1 ALI/Remarks** software. The web interfaces for these products, **9-1-1 WebDBMS** and **9-1-1 WebPSAP**, provide real-time data access to a variety of stakeholders.

911 Datamaster has simplified the transition to NG9-1-1 by adding two new products to its traditional user-friendly line.

 **DataNexus**SM works seamlessly with 9-1-1 DBMS while incorporating the functionality required for NG9-1-1 data management and validation. These capabilities include VDB/ERDB/LVF/ECRF and provide full migration into i3 without costly technology acquisition and process overhaul.

 **DataBond**SM works seamlessly with 9-1-1 ALI/Remarks while incorporating the functionality of a LIS in an i2/i3 environment.

Both DataNexus and DataBond allow customers to migrate to NG9-1-1 technology on their own schedules.



“911 Datamaster has gone far beyond my expectations. The changes and additional developments they made to their software package to accommodate the uniqueness of my project was absolutely amazing and continues to be.”

—9-1-1 Industry Veteran

“Does Datamaster meet my expectations in terms of software? Absolutely. One hundred percent. Customer support? Absolutely.”


—9-1-1 Industry Veteran







Customer Input and Customer Service are Mission Critical

911 Datamaster does more than sell software; it is a trusted partner in software development, training and support.

 Continuous product improvement is driven not only by evolving NENA standards but also by ongoing input from customers.

 Software training is customized: it is always provided on-site and always uses the customer's own data.

 911 Datamaster is committed to providing best-in-class personal customer attention through responsive, reliable 24/7/365 support.

911 Datamaster prides itself on exceeding customer expectations in both software and support.





911Datamaster.com

NENA Member

Long Term Definition Working Group
Access Provider Information Working Group
LVF/ECRF Working Group

E9-1-1 Institute Member

E9-1-1 Institute Board Member

Alliance for Telecommunication Industry Solutions (ATIS)
Emergency Communication Interconnection Forum (ESIF)

911 Industry Alliance (9IA)