



Improving and managing your data quality while positioning your organization for NG9-1-1 requirements, is our focus. With 911 Datamaster, success begins before the call is made. Visit us at [911Datamaster.com](http://911Datamaster.com).

## Product Specifications

- Microsoft™ Server-based for ease of use, lower-cost, and simplified maintenance.
- NENA versions 1, 2.1, 3.1, and 4 compliant.
- NENA 02-011.
- Data Quality Metrics compliant.
- NPAC capable – allowing efficient Local Number Portability (LPN) processing.
- Web interfaces CLECs, PBXs, and 9-1-1 Agencies.

## Product Features

- Scalability from less than one thousand to more than 100 million records.
- Imports all industry standard daily update files.
- Street suffix alternate option during customer import.
- Offers county, community, and street translation options for customer import.
- Checks imports for errors before importing.
- Scrubs customer records against MSAG.
- Routes incorrect customer records to a Customer Correction table.
- Provides NENA standard LNP record processing.
- Provides audit trails for record changes, imports, and updates.
- Various alarm options through SNMP, TL1, pager, email, and event log.
- Multi-county capability and options to view and process records by county.
- Link to 9-1-1 WebMap software for resolving discrepancies between a 9-1-1 MSAG and a mapped MSAG.
- Supported by 911 Datamaster's comprehensive 24/7/365 software support.

## 9-1-1 Database Software

DBMS incorporates more than 20 years of customer feedback and continuous product development to get you in the **Know**™ - now with no delays. DBMS is the most fully- featured database management software on the market.

Comprehensive and user-centric, **DBMS** provides all the tools necessary to build and maintain your 9-1-1 database. **DBMS** is available to telephone companies, counties, PSAPs, PBX operators and others. It is designed to process daily update files, to scrub the files against a Master Street Address Guide (MSAG), and to provide updated files for Automatic Location Identification (ALI) computers.

Users can create Customer files, an MSAG, ESN files, and a file of responding Agencies with **DBMS**. Users can also import and export Customer and MSAG records, as well as manually add and edit records.

**DBMS** software features extensive reporting capabilities, including NENA 02-011 Data Quality Metrics Reports. **DBMS** includes ALI computer and selective router updates, advanced password protection, audit trails, and many other features. **WebDBMS**, a web-based component of **DBMS**, provides users with an Internet- based platform to exchange information with telephone companies, PSAPs and other county agencies.

**DBMS** can also be configured to automatically complete essential functions so that you stay in the **Know**™ up to the second. Specifically, **DBMS** can automatically:

- import Customer Records
- email Echo Back files after each Customer import
- create files to update ALI computers or update directly
- update CML Selective Routers
- create update files for NORTEL Selective Routers
- send alarms upon failure of selected automatic processes
- export MSAG records