



News from 911 Datamaster
For Immediate Release
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21st Century Emergency Communications and the Move Toward NG9-1-1 *West Central Texas COG Sets the Pace*

Welcome to the 21st Century of data management. The national communications infrastructure is evolving. Current 9-1-1 systems are not interoperable with the next generation of public safety communications. Moving toward NG9-1-1 and its advanced capabilities will require major changes to the 9-1-1 infrastructure and the underlying GIS Data it will rely on to operate. Enter 911 Datamaster.

"We thought our data was good," says Linda Gallion, 9-1-1 GIS Specialist for West Central TX COG. "But, when we started to check it manually we discovered thousands of errors. With 18 counties in our Council of Governments, each with its own MSAG, we were looking at thousands of hours just to get started."

Gallion and her team started looking for technology solutions. After analyzing the field of options, 911 Datamaster's SpatialStation was selected.

"We heard about SpatialStation and after seeing a presentation at a Texas NENA Conference, we made the decision to go with 911 Datamaster," says Gallion. "It was compatible with our MSAGs, but also worked with my Mac operating system, and that was important to me."

"Once I heard the experts at 911 Datamaster talk about SpatialStation, I knew that was what we needed," says Gallion. "They walked us through the installation and basic configuration, and then we started the process of correcting data in each of our 18 counties."

Gallion and her team split up the counties and went to work resolving validation errors, "snapping roads," "dangles," and numerous other geometry and attribution infractions within their databases.

"SpatialStation identifies and shows you the errors when you select a road. Once you fix an error it shows the error resolved and then corrects all the related errors," says Gallion. "We can do in minutes what it would take us months to do manually. It's a million times easier with SpatialStation."

"Today, West Central TX COG has achieved the highest data accuracy in their history in preparation of NG9-1-1," explains Eric J Regnier, Executive Vice President with 911 Datamaster. "We were honored to have our technology selected by such a knowledgeable staff of individuals."

"911 Datamaster has been extremely helpful and accessible throughout the process, and any time I have a question or concern, I can contact them and they get right back to me," says Gallion. "I expected SpatialStation to be great from the very beginning, and it has definitely met our expectations. I use it every day."

About West Central Texas Council of Governments

The West Central Texas Council of Governments helps 18 counties provide emergency communications services to the residents through a network of public safety answering points located in sheriffs' offices and police departments across the region. The region encompasses a service area of almost 18,000 square miles.



About 911 Datamaster

911 Datamaster is an industry-leading software developer, GIS data technology integrator, and GIS services company specializing in both geospatial and traditional 9-1-1 database applications. Leveraging over 20 years of experience in mission critical enhanced 911 database deployments, 911 Datamaster has created a suite of GIS-driven applications and services that support state, regional, and local government transitions from E9-1-1 to NG9-1-1.